

Freight & Handling

Prices exclude freight and handling when:

- Orders are over \$1500 (excluding GST).
- Goods are Damaged. A credit for freight will be actioned once liability has been accepted by the freight forwarder.
- Goods are Back Orders.
- Outdoor Furniture (Excluding Umbrellas)
- Negotiated separately.

Freight and handling will be charged for all other orders.

Please note: Our Freight Terms only apply for delivery of stock to the business addresses of Aber Living Account Holders. We will freight product direct to end customers addresses but separate freight charges are applicable. Refer below for schedule.

Where freight and handling charges apply, charges will be applied in accordance with the most current Aber Living Freight and Handling Matrix. This is subject to change without prior notice.

The Aber Living Freight and Handling Matrix applies to a Monday to Friday working week. Urgent and Saturday deliveries are available, but will carry a higher cost than our standard service as detailed. Pricing for Saturday delivery will be determined upon request. Aber Living reserves the right to select the appropriate method of freight transport to ensure the best cost and security of the goods to be shipped.

Aber Living's commitment is that all orders received before 12:00pm will be dispatched that day via our standard delivery service. (Where this is not possible you will be notified accordingly at the time an order is placed.) Orders received after 12:00pm will be dispatched the following day.

Freight and handling will be charged based on the value purchased in accordance with the matrix below:

Freight quoted does not make allowances for sea freight (with exception of Cook Strait) i.e. additional costs may apply for Waiheke/Great Barrier and Chatham/Stewart Island etc.

Invoice Sub Total (Excl GST)	Freight & Handling Charge
\$0 - \$99.99	\$15.00
\$100 - \$249.99	\$30.00
\$250 - \$499.99	\$35.00
\$500 - \$999.99	\$45.00
\$1,000 - \$1,499.99	\$50.00
> \$1,500	Freight Free

For Delivery to Non Business Address of Aber Living Account Holders' (ex Hamilton):

	Size Of Consignment (cubic m)						Zone Locations
	<0.2m ³	<0.4m ³	<0.8m ³	<1.2m ³	<2.0m ³	>2.0m ³	
Zone 1	\$15.00	\$32.50	\$45.00	\$60.00	\$75.00	POA	Waik / Akl / BoP
Zone 2	\$20.00	\$45.00	\$60.00	\$70.00	\$125.00	POA	Rest of North Island
Zone 3	\$40.00	\$70.00	\$110.00	\$165.00	\$250.00	POA	Upper South Isl, incl ChCh
Zone 4	\$45.00	\$85.00	\$120.00	\$180.00	POA	POA	Rest of South Island
Rural	POA	POA	POA	POA	POA	POA	

All deliveries are based off the ability for a standard delivery truck to have access to the property. If the truck cannot gain access then their will be a sur-charge. This will be calculated at the time of delivery.

Secondary option will be for the consumer to collect the item from the freight depot

Please note: If we are able to dispatch an order from Aber Living Christchurch, then Zone 3 & 4 will be Zone 1 & 2 and these rates will apply respectively

The delivery service offered is detailed in the table below:

Location	Delivery Standards	
	Courier	Carrier
North Island	Satchel - Overnight	1 - 2 Days (depending on location)
	Non-satchel - 1-2 Days (depending on location)	
South Island	Satchel - Overnight	2 - 5 Days (depending on location)
	Non-satchel - 2-3 days (depending on location)	

*Dangerous Goods that are not classified as DGLQ will require an additional day if travelling across the Cook Strait